



## Startek Offers its BPO Campus for Use as COVID-19 Vaccination Clinic

April 21, 2021

GREENWOOD VILLAGE, Colo.--(BUSINESS WIRE)--Apr. 21, 2021-- Startek (NYSE: SRT), a global provider of customer experience management solutions, has helped speed up the vaccine distribution process by offering its safe and secure BPO campus office as a vaccination clinic in the U.S. The company provided its BPO campus in Farmington, MO, as a vaccination clinic on April 10, 2021. It had partnered with the Saint Francois County Health Department and the Missouri National Guard to provide equitable and easy access to the COVID-19 vaccine for the community of Farmington.

Startek's Farmington BPO campus and team members are proud to be part of such an important step in the national fight against the COVID-19 pandemic. Startek has a presence across eight campuses in the U.S., and the company is working with local officials and agencies to determine whether to open other locations based on vaccine availability and community requirements. As part of its corporate social responsibility program, Startek will continue to play an active and vital role in providing support in minimizing the spread of the COVID-19 across each of its communities in the U.S.

"As a socially responsible organization, Startek is committed to helping expand critical response efforts as we continue to work together to address the impact of COVID-19," said Mario Baddour, Global Chief Operating Officer at Startek. "We want to do our part in supporting the needs of local communities and those in need. Through such community programs, we will continue to work alongside our people, customer, and the local administration to accelerate vaccination, safety and recovery."

Startek is committed to safety. With a presence in over 13 countries, the company switched to a cloud-enabled virtual operating model within a matter of days last year—enabling over 55 percent of its global workforce to work from the security of their homes while ensuring business continuity for its customers.

### About Startek

Startek is a global provider of tech-enabled business process management solutions. The company provides omni-channel customer experience, digital transformation, and technology services to some of the finest brands globally. Startek is committed to impacting clients' business outcomes by focusing on enhancing customer experience and digital & AI enablement across all touch points and channels. Startek has more than 40,000 CX experts spread across 46 delivery campuses in 13 countries. The company services over 250 clients across a range of industries such as Banking and Financial Services, Insurance, Technology, Telecom, Healthcare, Travel & Hospitality, Ecommerce, Consumer Goods, Retail, and Energy & Utilities. To learn more about Startek's global solutions, please visit [www.startek.com](http://www.startek.com).

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